

## OPPENHEIMER

OPPENHEIMER WOLFF &amp; DONNELLY LLP

Plaza VII, Suite 3300  
45 South Seventh Street  
Minneapolis, MN 55402-1609  
www.Oppenheimer.com

RECEIVED  
CENTRAL FAX CENTER

FEB 22 2007

## FAX COVER LETTER

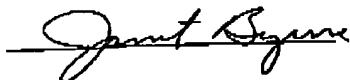
February 22, 2007

TO: Mail Stop Petition  
COMPANY: Commissioner for Patents  
PHONE:  
FAX: 571.273.8300

FROM: Rudolph P. Hofmann  
DIRECT DIAL: (612) 607-7340  
EMAIL: RHofmann@oppenheimer.com  
RE: U.S. Patent Application No. 10/810,910  
Attorney Docket No.: 60021-379701

## CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that a Renewed Petition Under 37 CFR 1.137(b) is being facsimile transmitted on the date shown below, to Mail Stop Petition, Commissioner for Patents.



Janet Byrne

2-22-07

Date

This facsimile contains confidential information intended only for the use of the addressee(s) named above and may contain information that is legally privileged. If you are not the addressee, or the person responsible for delivering it to the addressee, you are hereby notified that reading, disseminating, distributing or copying this facsimile is strictly prohibited. If you have received this facsimile by mistake, please immediately notify us by telephone and return the original message to us at the address above via the Postal Service (we will reimburse postage). Thank you.

Originals: Not being sent

Completed by: Janet Byrne/7401

You should receive 1 page(s) excluding this page.  
If the transmission is incomplete, please call 612.607.7276 as soon as possible.

**RECEIVED**  
**CENTRAL FAX CENTER****FEB 22 2007 PATENT****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Julio J. Hernandez

Serial No: 10/810,910

Filed: March 26, 2004

Title: ENHANCING INSIGHT-DRIVEN  
CUSTOMER INTERACTIONS WITH A  
WORKBENCH

Group Art Unit: 3623

Examiner: Unassigned

Docket No: 60021-379701/US

Mail Stop Petition

**ATTN: Paul Shanowski**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

## Certificate of Mailing/Transmittal

I hereby certify that this correspondence is being facsimile transmitted to the USPTO (Fax. No. 571.273.8300) or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.

  
Janet Byrne Date 2-22-07**RENEWED PETITION UNDER 37 CFR 1.137(B)**

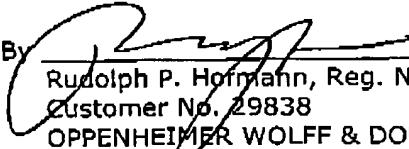
Sir:

This is a renewed petition under 37 CFR 1.137(b) in response to the Office of Petitions' dismissal of our Petition for Revival of an Application for Patent Abandoned Unintentionally under 37 CFR 1.137(b) sent August 21, 2006, in the above-identified application.

In response to Office of Petition requirement, the related International PCT Application (PCT/IB05/001071) was filed on March 29, 2005.

Applicants respectfully requests that the Petition for Revival be reconsidered.

Respectfully submitted,

By   
Rudolph P. Hoffmann, Reg. No. 38,187  
Customer No. 29838  
OPPENHEIMER WOLFF & DONNELLY LLP  
45 South Seventh Street, Suite 3300  
Minneapolis, Minnesota 55402  
Telephone: 612-607-7340